

## Summary

**Topic:** Improving the practice of organizing social counseling for citizens in difficult life situations on the basis of non-governmental social organizations (using the example of the Autonomous Non-Profit Organization “Mother’s House” in Essentuki)

**The author:** Tsipinova Karina Ramazanovna

**Scientific adviser:** Associate Professor, Candidate of historical science, Associate Professor, Department of Creative Innovation Management and Law, D.S. Chekmen

**Client organization:** Autonomous non-profit organization “House for Mom”, Essentuki)

**The relevance of the topic** is due to the fact that social counseling technologies have great potential for a positive impact on citizens who need social support and are experiencing difficulties in social communication. One of the leading trends at the present stage is that advisory activity is gaining more and more use in various spheres of social work.

**The purpose of the study** is to comprehensively summarize and systematize the theoretical and practical aspects of organizing social counseling for citizens in difficult life situations in non-governmental social organizations and to develop on this basis a set of measures aimed at improving the practice of using this social work technology.

The goal defined the need to solve the following logically related scientific and practical research **problems:**

- analyze the concept and systematize the functions of social counseling;
- summarize the technological aspects of social counseling.
- consider the concept of a difficult life situation;
- clarify the role of non-state social organizations in the provision of social services to the population;
- to detail the system of social counseling in the autonomous non-profit organization “House for Mom” in Essentuki;
- to develop measures aimed at improving the practice of organizing social counseling for people in difficult life situations, on the basis of the autonomous non-profit organization “House for Mom” in Essentuki.

**The object of the research** is the system of organizing social work with citizens in non-state social organizations.

**The subject of the research** is the process of organizing social counseling of citizens who find themselves in a difficult life situation on the basis of non-governmental social organizations.

**The main results of the study** are that its results can be used by social workers in their practical activities, specifically in the practice of social counseling. In addition, these materials can be used in lecture courses and in the preparation of

textbooks in disciplines related to the study of social counseling. The materials of this final qualifying work are of considerable practical importance for the preparation and conduct of advanced training courses for employees of social organizations that provide social services to citizens.

**Recommendations.** The study developed the “Seven Steps to New Practices” technology designed to help social organizations benefit the client by creating value through long-term changes. The phrase “value through long-term changes” is the basis of the very idea of the recommendations developed.