

Summary

Subject matter: Professional interaction of municipal employees.

Author: Pogosyan E.M.

Supervisor of studies: assistant professor, chair of creative and innovative management and law Kontsevich G.B.

Customer organization: Administration of health resort Zheleznovodsk, Stavropolsky krai.

Topicality of the research. Local governance as a form of public power implies the availability and functioning in the system of an organization of paid officials and employees, ensuring the solution of all the issues of local significance. The modern state of the economic, social and domestic infrastructure of all the types of settlements is at such level of the development, that without the involvement of high-level professionals it is impossible to manage the local economy.

The adequate style of the professional interaction between the employees inside the organization and the outside environment is the manifestation of professionalism and is the pledge of the development of the personality and his/her self-actualization in the profession.

It is especially important for municipal employees, as they are in constant contact with the population as a whole and with individual economic subjects on the territory of a municipal formation.

Objective of the research is the revealing of the principles, forms and methods of the professional interaction of the municipal employees of the administration of health resort Zheleznovodsk, and its improvement.

Tasks:

1. to specify the nature of the municipal service' and local government' notions, and its functions;
2. to characterize the legal status of the municipal employee;
3. to outline the principles of the organization of the municipal service and professional interaction;

4. to describe the structure and give the general characteristic of Zheleznovodsk administration;

5. to determine the forms and methods of the professional interaction of the municipal employees in Zheleznovodsk administration;

6. to study the process of delegation in Zheleznovodsk administration;

7. to develop the perspective measures on the improvement of the professional interaction of the municipal employees in Zheleznovodsk administration.

Theoretical and practical significance of the results of the research is that the proposed measures on the improvement of the system of the professional interaction of the municipal employees can be used both in the practical work of Zheleznovodsk administration and by other municipal formations.

Results of the research. We have explored the structure of the administration, scheme, forms and methods of the professional interaction, and also the process of the delegation of powers by the head of the administration to his subordinates.

Recommendations: to set up on the territory of Zheleznovodsk a multifunction center of rendering municipal services; to launch the system «Intranet» in Zheleznovodsk administration to automatize the process of the interaction between the municipal employees and establish the position of psychologist to strengthen personal relations.