

## SUMMARY

**Subject matter of the Graduation Thesis: Modern Russian Civil Officers' Social Status** (by the Example of the Ministry of Construction, Transportation, Housing, Communal and Road Services of the Republic of Adygea)

**Author of the Graduation Thesis:** Arzumanova Anghelina Olegovna, the 5<sup>th</sup> year student of Higher School of Political Administration and Innovative Management.

**Supervisor of the Graduation Thesis:** Yeremina O.S., the Candidate of Historical Science, Associate Professor of the Department of Creative and Innovative Management and Law.

**Information about customer organization:** the Ministry of Construction, Transportation, Housing, Communal and Road Services of the Republic of Adygea.

**Topicality of the research:** The civil officers' social status is one of the most important criteria of the activity effectiveness of state authorities and their prestige in the society. At present real civil servants' prestige is decreasing thus impeding state administration to carry out its functions. Working out evidence-based actions to upgrade the civil servants' social status and implementing these actions would let improve public service work and this is the primary task at the present moment.

**Objectives of the research:** are to examine the modern Russian civil officers' social status and work out appropriate recommendations to improve it.

**The tasks of the research:**

- to study some theoretical aspects of civil servant's social status research;
- to carry out the analysis and assessment of the modern Russian civil officers' social status (by the example of the Ministry of Construction, Transportation, Housing, Communal and Road Services of the Republic of Adygea).

**The theoretical and practical significance of the research.** The findings and recommendations elaborated in the research work can be applied both by the

executives and by administrative personnel of public authorities in order to increase the efficiency of their activities.

**The results of the research:** The findings of the carried out analysis of the state structures employees' ideas and those of the population about the content of the civil servant's social status show that the population's confidence level towards functionaries is not high enough. Civil servants on the whole evaluate their work predominantly positively, but, on the other hand, citizens evaluate it more negatively, pointing out the presence of such qualities like dishonesty, discourtesy, striving to further their own interests, lack of organization, indifference in the civil servants' behavior.

**Recommendations.** The analysis of the state structures employees' ideas and those of the population about the content of the civil servant's social status let us offer a number of recommendations to increase the Ministry servants' social status:

1. To pursue an open information policy.
2. To carry out measures aimed at informing the population about the Ministry's activities and at creating its positive image.
3. To develop some mechanisms of citizens' participation in the management decision making and their implementing.
4. To implement measures aimed at increasing the civil service prestige in the professional sphere by generalizing the best civil officers' working experience.